

From: Hollis Scarbrough
To: Microsoft ATR
Date: 1/23/02 10:47pm
Subject: Microsoft Settlement

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Siloam Springs, AR 72761

January 23, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

I want to express my appreciation to both the Department of Justice and Microsoft for reaching a settlement of the antitrust lawsuit.

Throughout the three years that this suit has been pending, the complaint I heard most frequently voiced by consumers was their lack of choice in Internet providers when they used Microsoft's Windows operating systems in their computers. As I understand the settlement, Microsoft has agreed to allow its Windows systems to be reconfigured so as to allow competition from non-Microsoft products, including the Internet access software. This is very much a pro-consumer settlement.

Obviously many of Microsoft's competitors will continue to push for further concessions from and punishment of Microsoft, but I hope that you continue to remember that its is the consumers that you are obligated to protect.

Thank you for considering my comments.

IF MERGEFIELD PARA5 But is suspense, as Hitchcock states, in the box. No, there isn't room, the ambiguity's put on weight.<> "" ""
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Sincerely,

Alice Scarbrough

cc: Representative Bob Stump
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